PERSONAL
AUTO INSURANCE

We're here to help you after a motor vehicle accident



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People protecting people

A car accident can be stressful. We're here to help.

If you're at a Collision Reporting Centre, here's what you can expect.



Complete the accident report

Provide as much detail as possible, including the name and insurance information of the other person involved in the accident.

A copy of the report will be sent to us automatically. Be sure to keep a copy for your records.

What happens next?

When you report your claim to us, we'll assign a Claims Adjuster who will guide you through the process and answer any questions you may have.

Below is a step-by-step overview of the claims process. If you have any questions, please contact your Claims Adjuster.

1. Report your claim

   Call us at 1 844 974-4673.

2. Your claim is opened and your coverage is reviewed
3. Choose a repair shop

   Your Claims Adjuster can help you select an approved repair shop.

4. Damage assessment

   In some cases, repairing a vehicle may not be the most cost-effective option. If that's the case, your Claims Adjuster will explain the next steps and answer any questions you may have.

5. Vehicle repairs are completed
6. Your claim is finalized and closed\

Rental vehicle

If your policy includes rental vehicle coverage, we can help arrange a rental through Enterprise Rent-A-Car.

You can also contact Enterprise directly online or by phone.

Keep your claim information handy

Claims Adjuster:

Claim Number:

Notes:

Contact our Claims Team: 1 844 974-4673

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