beneva

Payment instruction

Disability, Critical Illness and Accident and Sickness Insurance

Instructions

This form must be completed when a claim for benefits is submitted to the insurer and the policyowner wishes the monthly benefit to be paid to the insured when the insured is not the policyowner.

- If the policyowner is a company, this form is not to be completed, since it is mandatory for the monthly benefit to be paid to the company.
- If the policyowner wants to be the recipient of the monthly benefit, this form is not to be completed.
- If this form is not received duly completed, the monthly benefit will be paid to the policyowner.

Important

This payment instruction is only binding on the Insurer once the latter has received it. The policyowner may modify or revoke it in writing at any time. The Insurer reserves a 30-day period in which to process any payment instruction, subject to the Insurer's approval of the claim.

The policyowner alone is responsible for notifying the Insurer of any change to this payment instruction.

The Insurer may not be required to reimburse or reissue payment for an amount paid in accordance with this instruction.

N.B. Initial any changes made.

1. Information about the policy

Policy number

$ Monthly disability income benefit amount

Name of policyowner 1

Name of policyowner 2

2. Information about the insured person

Last name

First name

Insured's address, if different from that of the policyowner

Address (No.) Street Apt.

City Province Postal code

3. Declaration of the policyowner

The undersigned policyowner(s) are asking the Insurer to pay the monthly benefit of the above-mentioned insured, as specified in this payment instruction. The policyowner(s) therefore give release to the Insurer with regard to any payment made in accordance with this payment instruction.

X

Signature of the policyowner 1

Y Y Y Y M M D D

Date

X

Signature of the policyowner 2

Y Y Y Y M M D D

Date

Beneva Inc.
1225 Saint-Charles Street West, Suite 200, Longueuil, Quebec J4K 0B9 | beneva.ca

Notice regarding the protection of your personal information

Protecting your personal information is a priority for Beneva.[1] For this reason, we want to inform you that we collect, use and disclose your personal information only with your consent, unless otherwise permitted by law, and only for the time necessary to:

- identify you
- establish and update your profile, needs and objectives
- evaluate your applications and eligibility for our products and services
- provide you with advice related to your situation
- administer your contracts, as well as your products or services (e.g. pricing, underwriting, enrolment, claims processing, etc.)
- comply with legal and regulatory requirements (e.g. preventing, detecting or deterring violations, cyber threats, fraud, etc.)
- obtain your feedback on our products and services
- provide you with personalized offers and advice about our products and services based on your preferences and in compliance with the rules governing electronic and telephone communications
- conduct studies and research, including the design and application of statistical models, some of which may allow for creating or inferring new information about you

How does Beneva collect your personal information?

We may collect your personal information over the telephone, in person, and through the use of our forms and our digital platforms.

Who does Beneva share your personal information with?

For the purposes described above, and only in connection with your products and services, we share your personal information with our affiliates and distribution networks and with third parties, some of which may be located outside of Quebec and Canada.

These third parties may include:

- other financial institutions, such as insurers and reinsurers
- other organizations or entities that have information about you, including insurance, fraud or claims information
- intermediaries
- credit assessment agencies
- government departments, agencies or regulatory authorities
- employers
- claims-related service providers, such as healthcare professionals and auto repair shops
- other agents and service providers (technology services, printing and mailing services, etc.)

Please note that in all cases we ensure that they respect the protection of your personal information.

What are your rights regarding access and rectification?

You may access your personal information or request the correction of incomplete or inaccurate information. Send us a request to the following address:

Chief Privacy Officer
Beneva
2525 boulevard Laurier
Québec QC G1V 2L2
cpo@beneva.ca

For more information about our personal information protection practices, please refer to the complete version of our Privacy statement at beneva.ca/en/legal-notes-confidentiality/personal-information-protection.

Your consent for the collection, use and disclosure of your personal information is necessary in order to provide the product or service requested or offered. You have the right to withdraw your consent, but Beneva will not be able to continue providing you with its products or services.

1. The term "Beneva" refers to Beneva Inc., its affiliates, their mutuals and distribution networks. Affiliates of Beneva Inc. designates Beneva Investment Services Inc., Beneva Insurance Company Inc., L'Unique General Insurance Inc. and Unica Insurance Inc.