

## To be given to your healthcare professionals

# Submission of e-claims

Hello,

Beneva's identification code has changed as follows:

- For dentists: **600502**
- For all other healthcare professionals, including pharmacists: **62**

As their healthcare professional, please update **this client's** file with their **new insurer identification number and certificate number** appearing on their new Beneva insurance card.



**Our certificate numbers are now 10-digit long. If they cannot be entered in your system, a system update might be mandatory.**

Please note that this client's claims are now being handled by the **TELUS Health** service provider.

Should you require help on **technical issues**, please call one of the following TELUS Health numbers:

- Dentists: **1-866-272-2204**

The **Canadian Dental Association** ([cda.adc.ca](http://cda.adc.ca)) is also a great reference tool for technical support.

- All other healthcare professionals, including pharmacists: **1-800-668-1608**

For any questions regarding this client's group insurance coverage, call us at **1-855-747-7730**.

Best regards,

Beneva

**beneva**

